

# UNITE DENTAL PLAN NEWSLETTER



## DENTAL PLAN

JOIN TODAY CALL FREEPHONE

# 0800 464 0765

### UNITE: ARE YOU CONCERNED ABOUT VISITING YOUR NHS DENTIST?

Hello there,

**Get Covered Now At**  
<https://bit.ly/UniteNHS>

### PRACTICAL ADVICE FROM UNITE ON VISITING YOUR NHS DENTIST

**Plus how to protect yourself from increased NHS dental costs over the coming year**

Whether you are a frontline worker, key worker, essential worker or one of the many thousands of other **Unite members** right across the UK working to help others, we know that the current health climate has presented difficult and extraordinary circumstances for many of us both financially and emotionally. We wanted to let all members know that we're here to help and we wanted to alleviate any concerns you may have about now visiting your NHS dentist.

Some members may be a little worried about visiting their dentist as frequently as normal. We wanted to put your mind at ease, offer practical advice and explain how we can fully protect you from your likely increased dental treatment costs over the coming 12 months. We also wanted to let you know we are fully business-ready and on-hand to support you.



### UNITE: ADVICE ON VISITING YOUR NHS DENTIST



Your dental professionals are exactly that - professionals. Your dentist will have considered all the risks and will be diligently following all the government and British Dental Association guidelines to protect you and keep you safe. There's also advice you can follow yourself.

**This all includes:**

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- Social distancing measures will be in place - especially in waiting rooms - and appointments will be managed to ensure this is made safe for you & their staff
- Your NHS dental staff will be taking numerous extra precautions which may include health screenings and daily temperature checks. They will likely be required to change from their "street clothes" and shoes to scrubs before entering or exiting the practice. Your dentist, hygienist, assistants and other staff may also be wearing hairnets, facemask respirators, faceshields, gloves, shoe covers & more
- You will probably be asked to use hand sanitiser when you arrive at your dentists & again before you leave. You may notice that the reading materials, toys, etc. usually found in waiting rooms will have been removed & perhaps replaced with tissues, hand sanitiser & extra bins
- Practices will be prioritising patients based upon their needs & their own availability. When you call to make an appointment, you may be asked some screening questions
- Your dental procedure itself may be a little different. For example, your dentist may use a high-powered suction unit to pick up all the aerosol in the air when they use a drill & you may be asked to use a special mouthwash prior to treatment to eliminate any potential
- Advanced personal protective equipment (PPE) will have been sourced by your dentist & will be in full use throughout your practice. Ideally, you should attend your appointment wearing a facemask yourself or be prepared to wear one should one be offered to you
- Your dentist & their team will have thoroughly disinfected your clinic, will be doing so on an ongoing basis & will be following strict infection control procedures to ensure their safety & yours. Staff will not shake your hand and, with the exception of children & persons in need, it is likely that you will need to come alone to your appointment
- Your practice will be staggering appointments, allotting more time for each patient & reducing the number of people in the treatment room at any one time
- You should not arrive at your dentist without an appointment or arrive early. If necessary, you should wait outside the practice until your allotted time
- It may be some time before all dental services fully return to what you previously considered to be normal & not all dental procedures will immediately be offered at every practice

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pathogens in your saliva

- Your dental practice will prefer **contactless payment** of your NHS dental charges where possible
- Video technology has really taken off during lockdown & your dentist may be able to offer "remote" **video appointments** or other progressive measures like phone consultations

Please do not be concerned by any of the above - it is entirely being done for your own safety and it will not impact on the quality of your treatment.

It's very important to remember that **your dentist is already required to maintain strict hygiene practices** and it is already standard protocol for your NHS dental practice team to wear personal protective equipment like gloves, surgical masks, goggles, aprons and scrubs to minimise the day-to-day risk of transmitting germs from one patient to another.



## HOW THE UNITE NHS DENTAL PLAN CAN HELP



It's a fact that NHS dental users have had no choice but to delay vital dental treatments for themselves and their families over recent months. Consequently, **many members and their families are facing unexpected and/or higher than ordinary dental charges** having postponed treatment. In some cases, more costly remedial treatment may now be required.

It's also true that, for most of us, we're probably all in need of at least a good dental check-up!

Since you or someone in your immediate family are likely one of the 30m\* people in the UK who use a NHS dentist and pay for their treatment then you may already know that the cost of a crown is now £269.30\* in England. A filling costs £62.10\* and even a check-up or a scale & polish costs £22.70\*. The annual price of just three check-ups, a filling, a crown and a scale & polish for one person alone is already £400. With a variety of other **pressing financial concerns** for **many families** right now, we know that most members would much prefer not having to pay anything at all over the next 12 months and this is precisely where the **Unite NHS Dental Plan** can help you.

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Unite believes that affordable dental care is essential and that important NHS dental treatment should never be delayed or missed (and especially not on account of NHS dental treatment costs). With the Unite NHS Dental Plan, we ensure that one of your potentially largest and most unavoidable bills will be paid in full up to £500 per year per policyholder.



**Apply Now At <https://bit.ly/UniteNHS>**

## JOIN US NOW & GET A FREE £10 HIGH STREET VOUCHER\*\*

Simply join our low-cost, high-cover NHS dental policy (available at an exclusive rate for all Unite members, their family, friends and colleagues) for less than the price of a takeaway each month and every policyholder on your plan will get £500 of immediate NHS dental cover in line with the benefits table below plus you'll also get a free £10 High Street Voucher\*\* just for joining:

Examinations, Scale and Polish and X-rays	All NHS charges paid
Fillings, Root Canal Treatments, Extractions, Crowns, Bridges, Dentures and Repairs	All NHS charges paid
Dental-related prescription items	6 items per year
Maximum annual claim limit	£500
Oral cancer cover	£6,500
Accidental impact injury	£750
In-patient cash per night (dental related)	£25 per night, up to 25 nights per year
Monthly premium per person	£11.50

Please note: If you are treated in Northern Ireland, Scotland or Wales, you will be reimbursed for NHS charges up to the English banding limits

**Apply Now & Get Your Free £10 High Street Voucher\*\* At <https://bit.ly/UniteNHS>**

**CLAIM BACK 100% OF YOUR NHS DENTAL BILLS**

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Our team are all on hand to support you and we make it incredibly easy for you to claim 100% of your NHS dental bills back. You simply:



1. Pay your dental bill and complete a simple claim form
2. Return your claim form to us with a valid receipt
3. We send your money back to you within a few days by cheque or bank transfer

There's no physical contact, no hassle and nothing for you to pay today to join. Once you are a member, the price will not be affected by your age increasing or by how often you claim. It's also a monthly plan so there's no annual commitment.

**Get Covered Now Without Paying A Penny Today At**  
**<https://bit.ly/UniteNHS>**

Thank you for your time and we hope that you now feel more confident about visiting your dentist. We look forward to welcoming you onto the **Unite NHS Dental Plan** and sending you your free £10 High Street Voucher(s)\*\*. If you have any questions please get in touch below and we will do our best to help you.

Stay safe & best regards,

**Amy Teare**

**Amy Teare**

**Customer Service Executive**

**Unite NHS Dental Plan**

**Freephone 0800 464 0765**

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\*Sources: Health & Social Care Information Centre, NHS Digital, NHS Choices, NHS Direct Wales, Scottish Dental, NI Direct and Oral Health Foundation. NHS dental fee structures are complex and vary considerably across the UK with different NHS charging rates for Wales, Scotland and Northern Ireland compared to England. If you're in Wales, Scotland or Northern Ireland don't worry because the Unite NHS Dental Plan makes it very easy for you by reimbursing all your NHS dental charges up to £500 per year using the NHS England scale of charges (meaning you're covered anywhere in the UK).

**\*\*Voucher Offer:** Your £10 High Street Voucher(s) will be sent as soon as you have made your third monthly payment. You will receive one £10 High Street Voucher for each policyholder you register so if, for example, you also sign up your partner and a dependent then you would receive £30 of High Street Vouchers

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**IMPORTANT INFORMATION:** In order to make your first claim, you must have been to see your dentist within the last twelve months for a full examination. Any pre-existing condition or ongoing treatment is not covered; only new dental conditions that occur after joining are covered by this plan. Cover is for NHS dental charges only as per the English banding charges and no cover is provided for any private dentistry charges on this plan. You can join the plan if you are aged between 16 and your 70th birthday; there is no age limit to stay on cover. Policy terms and conditions apply

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